

### Conditions of Warranty

Peerless Products Pty Ltd (Peerless) warrants that all products supplied by it and purchased by you from authorised Peerless dealers throughout Australia are free of defects except for those products listed under warranty exclusions.

Before products can be approved as warranty, proof of purchase for Peerless genuine spare parts must be provided for servicing of products. This includes, but is not limited to using genuine peerless ACO2000 oil.

Please check instruction leaflet for service periods. Warranty claims will be denied if correct documentation is not provided.

### Warranty Claims

If you consider that any product supplied by Peerless is defective, you can lodge a claim under this Warranty and any apparent fault will be rectified free of charge by Peerless or a Peerless authorised service dealer within the warranty period, which is effective from the date of the purchase provided that you meet the following conditions.

- You must produce the original invoice or other proof of purchase documents disclosing the purchase date. The customer pays all costs of installation, cartage, freight, product return to Peerless or an authorised service/repair agent, travelling expenses, hiring tools and insurance.
  - The product, being precision equipment, has not been misused, adjusted or serviced by any person other than a Peerless authorised dealer.
  - The equipment has been installed correctly and is used in accordance with the Peerless instructions supplied with the product.
- Peerless offers this warranty to you in addition to all other rights and remedies that you may have under law in relation to the products to which this warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of an acceptable quality and the failure does not amount to a major failure.

Not with standing the proceeding clause, the liability of Peerless in respect of a breach of a consumer guarantee or any warranty made under these conditions of warranty for any products not of a kind ordinarily acquired for personal, domestic or household use is limited to the extent permissible by law and at the option of Peerless to:

1. Replacing the products or the supply of equivalent products.
2. The repair of the products.
3. The payment of the cost of replacing the products of acquiring equivalent products: or
4. The payment of the cost of having the product repaired

To the extent permissible by law, a; other warranties whether implied or otherwise, not set out in these conditions of warranty are excluded and Peerless is not liable in contract, tort (including, without limitation, negligence or breach of statutory duty) or otherwise to compensate the customer for:

1. Any increased cost expenses;
2. Any loss of profit, revenue, business, contracts or anticipated savings;
3. Any loss or expenses resulting from a claim by a third party; or
4. Any special, indirect or consequential loss or damage of any nature whatsoever.

If you wish to make a claim under this warranty, you should:

- Contact: (03) 5434 4215
- Visit your nearest Peerless Products customer service provider
- Visit the Peerless website: [www.peerlessproducts.com.au](http://www.peerlessproducts.com.au)

These conditions may only be varied with the written approval of the directors of Peerless Products

### Warranty Period

Compressor Pumps as Labelled on product or 1 year (including commercial use)  
 All other items 1 year (including commercial use)

### Warranty Exclusions

This section identifies what is excluded under this warranty

This warranty does not cover damage caused by

- Misuse or abusive use of the Peerless product.
  - Incorrect operation or failure to operate the product in accordance with the Peerless instruction supplied with the product.
  - Failure to clean or improper cleaning of the product,
  - Failure to maintain equipment such as regular services, lubrication, etc.
  - Operation of products with incorrect fuel/oil, incorrect voltage or non-authorized electrical connections,
  - Improper installation,
  - Use of non-authorise / non-standard parts.
  - Abnormal product performance caused by any ancillary equipment interference or other external factors,
  - Failure or breakage caused by overload, dropping or abusive treatment, or use by the customer of non-genuine Peerless parts,
  - Repair or work carried out on the product other than by an authorised Peerless service dealer.
- This warranty does not apply to attachments, and added accessories.

This warranty does not cover products purchased:

- From a non-authorized Peerless dealer (such as purchases from unauthorised retailers and purchases over the internet, from local / international sellers or sites, such as eBay or amazon,
- At an auction, or
- From a private seller

If the product you are using has been rented or leased by you and you consider a claim might be made under this warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter.

This warranty does not cover service costs in replacing and maintaining consumable parts and accessories that have ceased working through normal wear and tear such as, but not limited to: Capacitors, V-Belts, Air Filters, NRV seals/springs, oils and other parts classifiable as a consumable part or accessory.

To register your product for warranty please visit:

[www.peerlessproducts.com.au](http://www.peerlessproducts.com.au)

or complete the below form and post it to:

Peerless Products Pty Ltd  
 PO Box 188  
 Bendigo, VIC, 3550

Product Name: \_\_\_\_\_ Part Number: \_\_\_\_\_ Invoice Number: \_\_\_\_\_

Authorised Dealer Name: \_\_\_\_\_ Receipt Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Copy of Proof of Purchas enclosed

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